



# Welcome to Bamberg, Germany



*Dear Occupant, we welcome you to your new home.*

*With this information we want to aid you in getting used to living in Bamberg, Germany.*



The electric power in Germany is 220 Volt. In your quarters you'll find a 110 Volt outlet in the kitchen. If you use a step down transformer, please keep in mind that they are energy eaters. Should you live in newly renovated housing, you'll find 110 Volt outlets in all rooms. Transformers are available at AAFES and some may be found used at the Thrift Store across from Community Bank.




While renovated housing units already have lockable window- and balcony door -handles, you may request exchange of the non-lockable ones in the non-renovated housing by calling the DPW Work Order Desk at DSN 469-5000 or Civ. 0951 300-5000.





All on-post housing receives basic AFN Services. If you live in the "149 BTL Housing" area, additional TV programs are available via free satellite services. If you live in the "Flynn" or "Pines" housing area, additional TV programs are available by individual contract with TKS (located in the PX Mini Mall) Bldg 7120, Civ. 0951-302 90 300. Should you desire to utilize your own satellite dish, DPW approval must be obtained prior to installation by submitting the respective request to the Housing Division in building 7115 near Gate 1.





To connect to telephone services, you must contact TKS located in the PX Mini Mall, Bldg 7120, Civ. 0951-302- 90300. Do not forget to request disconnection of services upon your departure.


 When locked out of quarters, you should call the Military Police at DSN469-8700 or 117. A patrol will obtain a key and meet you at the quarters; proper identification is required.

 Certain home-based businesses are allowed in family housing after being approved by the Commander. For assistance and information, please contact the Garrison Adjutant's office at DSN 469-7713 or Civ. 0951-300-7713.

 Pets must be kept under control at all times. Detailed information on responsibilities of pet owners can be found in Appendix Z of USAREUR Supplement 1 to AR 210-50 which is available via this Garrison's DPW-website at <http://www.bamberg.army.mil/dpw/>. Information on the utilization of this Garrison's designated dog play area can be obtained from the Housing Zone Coordinator at DSN469-7855 or Civ. 0951-300-7855

 To obtain repair services please contact DPW Work Order Desk at 0951-300-5000 or DSN 469-5000, open 0730-1200, 1200-1600; after work hours, please call 115 for emergencies.

 Detailed information on residents' rights and responsibilities can be found in AR 210-50, USAREUR Supplement 1 to AR 210-50, 98th ASG regulation 210-50, in BSB Commander's Policy # 05-39 and in several pertinent handouts provided to you during in-check.

 If you desire special consideration of any circumstances you feel warrant an exception to the above policies you may submit such a request. Detailed information on how to request an Exception to the Policy (ETP) is described in the Garrison Commander's Policy # 02-42 available at the Customer Service Branch of the Housing Division.



*Below please find a list of helpful telephone numbers:*

Fire Services: 114

Emergency Services: 115

Military Police 117

DPW Work Order Desk: 469-5000

Furniture and/or appliances services: 469-7711/8688

General housing inquiries: 469-7654

*(When calling from a private phone, dial 0951-300 and the last four digits of the number)*